



QuestGates Careers and Vacancies

JOB TITLE: Loss Adjuster
DIVISION: Liability
OFFICE: Home based – Scotland

We are looking to recruit a Liability Loss Adjuster to cover claims predominantly in the Scotland area. The roles will be home based.

You will use your technical knowledge and experience to proactively investigate liability claims and report thereon, in compliance with prevailing client requirements / service standards and providing exceptional customer service throughout.

The role requires you to investigate legal liability, policy liability and quantum, gathering evidence to support your recommendations in a timely manner and in compliance with client requirements.

To be successful in the role you will need to demonstrate a high level of technical, quality and service delivery, a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

The Credentials

- Minimum 5 years liability claims experience, inc 3yrs in an external role
- Cert CII / CILA or other relevant qualification or degree e.g. LLB, NEBOSH
- Excellent communicator with sound negotiation and investigation skills
- Ability to work both as part of a team and under own initiative
- Ability to work accurately under pressure, adhering to strict deadlines and service standards
- High degree of IT literacy / competency
- Full driving licence
- Ability to maintain a flexible approach at all times



The Package

Benefits include a competitive salary, contributory pension and death in service.

Hours of work

Standard working week is 35 hours, Monday to Friday with flexibility during surge and days where service levels / targets have to be achieved.

Closing Date for Applications

Close of business on Monday 8th October, 2018

Contact Details

If you would like further information about this vacancy or wish to apply please contact Siobhan Bullock on 07885 456254 or email HR@questgates.co.uk by the closing date.