



QuestGates Careers and Vacancies

JOB TITLE: Liability Loss Adjuster

DIVISION: Liability

OFFICE: Home & Office based – 1 Dublin/Rep. of Ireland and 1 Belfast/Northern Ireland

Following the continued growth of our business in Ireland, we are seeking to recruit 2 Liability Loss Adjusters, one based in the Republic of Ireland and the other in Northern Ireland. The roles will be home based, though there will be an opportunity to work from our Regional offices.

You will use your technical knowledge and experience to proactively investigate liability claims and report thereon, in compliance with prevailing client requirements / service standards and providing exceptional customer service throughout.

The role requires you to investigate legal liability, policy liability and quantum, gathering evidence to support your recommendations in a timely manner and in compliance with client requirements.

To be successful in the role you will need to demonstrate a good level of technical, quality and service delivery, a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

The Credentials

- 5 years liability claims experience, including 3 years in an external investigation/adjusting role
- Working towards ACII / CILA or significant progress towards. Other relevant qualification or degree e.g. LLB, NEBOSH
- Excellent communicator with sound negotiation and investigation skills
- Ability to work both as part of a team and under own initiative
- Ability to work accurately to strict deadlines and service standards
- High degree of IT literacy / competency
- Full driving licence
- Ability to maintain a flexible approach at all times



The Package

Benefits include a competitive salary, contributory pension and death in service.

Hours of work

Standard working week is 35 hours, Monday to Friday with flexibility during surge and days where service levels / targets have to be achieved.

Closing Date for Applications

Close of business on 23rd November 2018

Contact Details

If you would like further information about this vacancy or wish to apply, please contact Julie Kelly (Tel: 0121 794 3164) or email your CV to HR@questgates.co.uk by the closing date.

You can find out more about our team in Ireland through the following link:

<https://www.questgates.co.uk/what-we-do/ireland/>