



## QuestGates Careers and Vacancies

**JOB TITLE:** Commercial Loss Adjuster

**DIVISION:** Property

**OFFICE:** Ireland – Nationwide applications encouraged

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We are looking to recruit Commercial Property Loss Adjusters to manage claims throughout Ireland. The role would be home-based although our Dublin office is also available (subject to current Coronavirus restrictions).

You will use your technical knowledge and experience to proactively investigate property claims and report thereon, in compliance with prevailing client requirements / service standards and providing exceptional customer service throughout.

The role requires you to investigate policy liability and quantum, gathering evidence to support your recommendations in a timely manner and in compliance with client requirements.

To be successful in the role you will need to demonstrate a high level of technical, quality and service delivery, a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

### The Credentials

- Strong commercial background and expertise with handling Commercial Property claims
- Minimum 3 years property claims experience, inc 2 yrs in an external role
- Ideally CIP/ Cert CII / Dip CII/ Dip CILA/ ACILA or other relevant qualification or degree
- Excellent communicator with sound negotiation and investigation skills
- Ability to work both as part of a team and under own initiative
- Ability to work accurately under pressure, adhering to strict deadlines and service standards
- High degree of IT literacy / competency
- Full driving licence
- Ability to maintain a flexible approach at all times



### The Package

Benefits include a competitive salary, contributory pension and death in service.

### Hours of work

Standard working week is 35 hours, Monday to Friday with flexibility during surge and days where service levels / targets have to be achieved.

### Closing Date for Applications

Close of business on Friday 14 May 2021

### Contact Details

If you would like further information about this vacancy or wish to apply please email [HR@questgates.ie](mailto:HR@questgates.ie) by the closing date.

Alternatively, for an informal discussion, please contact Simon Powell on **+353 87 133 1323** / [simon.pwell@questgates.ie](mailto:simon.pwell@questgates.ie) or Glen Donaldson, Divisional Director on **+447793916324** / [glen.donaldson@questgates.ie](mailto:glen.donaldson@questgates.ie).