



QuestGates Careers and Vacancies

JOB TITLE: Environmental Loss Adjuster
DIVISION: Environmental
BASE: Ireland - Nationwide applications encouraged

We are looking to recruit an Environmental Loss Adjuster within our Environmental division to deal with 1st and 3rd party environmental claims throughout Ireland.

You will use your technical knowledge and experience to proactively investigate environmental claims and report thereon, in compliance with prevailing client requirements / service standards and providing exceptional customer service throughout.

The role requires you to investigate policy liability and quantum, gathering evidence to support your recommendations in a timely manner and in compliance with client requirements.

To be successful in the role you will need to demonstrate a high level of technical, quality and service delivery, a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

The Credentials

- Strong insurance claims/adjusting background and expertise with the handling of claims involving property damage is required.
- We would particularly like to invite applications from those with experience of dealing with environmental claims (1st or 3rd party), though we would also encourage applications from those with experience of dealing with general property or third-party property damage/liability claims. This can be in either a domestic or commercial claims arena.
- Minimum 3 years 1st or 3rd party property damage claims experience, including 23 years in an external role.
- Preference to have qualifications of CIP / Dip CII / Dip CILA or higher, though consideration will be given to those with requisite experience.
- Excellent communicator with sound negotiation and investigation skills.
- Ability to work both as part of a team and under own initiative.
- Ability to work accurately under pressure, adhering to strict deadlines and service standards.
- High degree of IT literacy / competency.
- Full driving licence.
- Ability to maintain a flexible approach at all times.



The Package

Benefits include a competitive salary, contributory pension and death in service.

Hours of work

Standard working week is 35 hours, Monday to Friday with flexibility during surge and days where service levels / targets have to be achieved together with out of hours telephone coverage on a rota basis.

Closing Date for Applications

Close of business on Friday 14th May 2021

Contact Details

If you would like further information about this vacancy or wish to apply please email HR@questgates.ie by the closing date.

Alternatively, for an informal discussion, please contact Simon Powell on **+353 87 133 1323** / simon.pwell@questgates.ie or Glen Donaldson, Divisional Director on **+447793916324** / glen.donaldson@questgates.ie.