



## **QCH Legal Careers and Vacancies**

**ROLE:** Liability & Casualty Expert

**DIVISION:** QCH Legal

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Following the exciting announcement from QuestGates of the acquisition of QCH Legal Ltd, we have swiftly identified our vision for the growth of our legal services business, both as an ABS and positioned to reimagine the market, as part of the QuestGates Group.

It is the intention of QuestGates to integrate the legal services business into its existing liability and TPA offerings. We are looking for an individual with a legal background, who has existing experience of casualty claims litigation, developing a team and working closely with clients. The successful candidate will have strong leadership skills, business acumen, and a collaborative spirit.

This is a unique opportunity to join and help shape a legal service business owned by QuestGates, that intends to deliver on its vision, purpose and to have empowerment in developing a diverse offering and working closely with the insurance market and QuestGates clients.

Further details of the opportunity and the vision will be shared and discussed with relevant candidates as part of the process.

### **Key Skills:**

- Excellent degree of knowledge of Liability / Casualty related claims and principles
- Excellent communication skills, both oral and written
- Good degree of IT competency and literacy
- Demonstrate personal and professional integrity and lead by example
- Ability to work and contribute positively as part of a team and in isolation
- Ability to work accurately under pressure, adhering to deadlines and service standards

### **The role involves:**

- To demonstrate a high level of technical quality and service delivery
- To provide exceptional customer service at all times
- To participate positively and constructively as a team member, sharing knowledge and providing feedback and suggestions



- To communicate effectively and proactively with all relevant parties by the most effective and expeditious means
- To work closely with the other Managers to ensure service is delivered to the highest possible standard
- To promote and support the TCF principles
- To ensure adherence to contractual/Client SLA's and KPI's
- To be accountable for the satisfactory resolution of any issues

**The Package:**

- Competitive salary
- Enhanced contributory pension
- Performance related bonus
- Flexible benefits
- Enhanced family leave
- Electric car scheme
- Voluntary benefits schemes
- Birthday holiday
- Share purchase scheme with interest free loans

**Hours of work:**

Standard working week is 35 hours, Monday to Friday with flexibility to work from home /office.

**Closing Date for Applications:**

If you are ready to take the next step in your legal career and contribute to the success of an ambitious law firm, please submit your resume and cover letter by December 10<sup>th</sup> 2023.

**Contact details:**

If you would like further information about this vacancy or wish to apply, please contact Siobhan Bullock on 07885 456254 or email [HR@questgates.co.uk](mailto:HR@questgates.co.uk) by the closing date.