



QuestGates Careers and Vacancies

JOB TITLE: Agriculture Loss Adjuster

DIVISION: Loss Adjusting

OFFICE: Home based – Scotland

We are looking to recruit an Agriculture Loss Adjuster in Scotland, the role will be home based.

Reporting to our Divisional Operations Manager, you will effectively manage a portfolio of agriculture claims from investigation to settlement, ensuring Client SLA's and Company standards are met.

You will use your technical knowledge and experience to proactively manage claims, providing exceptional customer service throughout.

To be successful in the role you will need to demonstrate a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

Key Skills:

- Excellent degree of knowledge of agriculture related claims and principles
- Excellent communication skills, both oral and written with sound negotiation and investigation skills
- High degree of IT competency and literacy
- Demonstrate personal and professional integrity and lead by example
- Ability to work and contribute positively as part of a team and in isolation
- Ability to work accurately under pressure, adhering to deadlines and service standards
- Ability to maintain a flexible approach at all times
- Minimum qualification of Dip CII/ Dip CILA or other relevant qualification or degree, desirable
- Experienced adjuster with a minimum 2 years' experience in the agriculture claims service sector, or,
- Commercial Adjuster with minimum 3 years' experience, seeking to specialise as an agriculture adjuster



The role involves:

- To demonstrate a high level of technical quality and service delivery
- To provide exceptional customer service at all times
- To participate positively and constructively as a team member, sharing knowledge and providing feedback and suggestions
- To communicate effectively and proactively with all relevant parties by the most effective and expeditious means
- To promote and support the TCF principles
- To ensure adherence to contractual/Client SLA's and KPI's
- To be accountable for the satisfactory resolution of any issues

The Package:

- Competitive salary
- Enhanced contributory pension
- Performance related bonus
- Flexible benefits
- Enhanced family leave
- Electric car scheme
- Voluntary benefits schemes
- Birthday holiday
- Share purchase scheme with interest free loans

Hours of work:

Standard working week is 35 hours, Monday to Friday with flexibility to work from home /office.

Closing Date for Applications:

Close of business on Friday 11th July 2025.

Contact Details:

If you would like further information about this vacancy or wish to apply, please contact Siobhan Bullock on 07885 456254 or email recruitment@questgates.co.uk by the closing date.