



QuestGates Careers and Vacancies

JOB TITLE: Head of Surveying Services

DIVISION: Building Consultancy

OFFICE: Remote

QuestGates is seeking to appoint a Head of Surveying within our Building Consultancy Division. Although the position may be home-based, it will require regular attendance at our offices, client sites, and project locations to effectively fulfil the responsibilities of the role.

The ideal candidate will possess a strong track record of leadership, having managed a large national team of Surveyors within either the insurance or private practice sectors. As a Chartered professional with substantial business and leadership experience, you will play a key role within the senior leadership team, contributing to the strategic development of the business and supporting the design and implementation of its growth initiatives.

This position carries overall operational responsibility for the delivery of our surveying services and the management of the associated support team, ensuring exemplary service standards, optimal client care, and sustainable growth and profitability.

To be successful in the role you will need to demonstrate a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

Key Skills:

- In-depth expertise in Building Construction and Contract Administration
- Exceptional oral and written communication skills, enabling the clear articulation of complex issues
- Advanced IT proficiency, supporting efficient utilisation of diverse platforms and applications
- Demonstrated personal and professional integrity, consistently setting a positive example
- Strong technical knowledge coupled with proven problem-solving capabilities
- Effective team collaboration skills as well as the ability to work independently
- Capacity to perform accurately under pressure, meeting deadlines and service standards
- Critical thinking abilities for data analysis, interpretation, and presentation
- Solid understanding of Business Operations, Leadership, and Financial Management



- Knowledge of people management, employee training, and development processes
- Comprehensive awareness of client requirements and their significance
- Accredited Chartered Building Professional, preferably MRICS
- Leadership qualification preferred (MBA, CMI or in progress)
- Experience in Business Leadership within the sector
- Valid Full Driving Licence

The role involves:

- Demonstrating a high standard of technical competence, accuracy, and service delivery
- Consistently providing outstanding customer service
- Supporting colleagues in the development of their skills and experience
- Contributing positively and constructively as a member of the team, sharing knowledge, and offering feedback and suggestions
- Maintaining comprehensive and up-to-date knowledge of construction principles and best practices
- Effectively and accurately utilising IT systems
- Collaborating with Managers and Business Leaders to ensure service is delivered to the highest standards, with an emphasis on quality control, compliance, and audit requirements
- Promoting and upholding TCF principles
- Ensuring adherence to contractual and client SLA and KPI requirements
- Taking responsibility for and ensuring the effective resolution of any issues that arise
- Communicating proactively and effectively with senior stakeholders and national teams through the most appropriate channels
- Being accountable for budgetary control and overall profitability
- Assisting Regional Surveying Managers, the National Technical Manager, and the National Support Manager in matters related to capacity, structure, resourcing, mentoring, and staff development



The Package:

- Competitive salary
- Enhanced contributory pension
- Performance related bonus
- Flexible benefits
- Enhanced family leave
- Electric car scheme
- Voluntary benefits schemes
- Birthday holiday
- Share purchase scheme with interest free loans

Hours of work:

Standard working week is 35 hours, Monday to Friday with flexibility to work from home /office.

Closing Date for Applications:

Close of business on Friday 26th September 2025.

Contact details:

If you would like further information about this vacancy or wish to apply, please contact Siobhan Bullock on 07885 456254 or email recruitment@questgates.co.uk by the closing date.