



QuestGates Careers and Vacancies

JOB TITLE: Senior Surveyor

DIVISION: Building Consultancy – Surveying Services

LOCATION: Coventry / South Birmingham and surrounding areas

We are looking to recruit a Senior Surveyor within our Surveying Services Team, to cover Coventry, South Birmingham and surrounding areas.

Recognised for your technical expertise and strong communication abilities, you will manage a diverse caseload of Surveying Services instructions. This includes conducting detailed defect diagnosis surveys, preparing costed schedules of works, and overseeing the management of repair projects. You will work on behalf of loss adjusters, insurers, and policyholders. Additionally, as our private client portfolio continues to expand, experience in non-insurance surveying is highly valued and welcomed.

To be successful in the role you will need to demonstrate a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

Key Skills:

- Excellent knowledge of Surveying related principles, experience within insurance claims is desirable, but not essential
- Excellent communication skills, both oral and written, with sound negotiation and investigation skills
- High degree of IT competency and literacy
- Demonstrate personal and professional integrity, and lead by example
- Ability to work and contribute positively as part of a team, and in isolation under your own initiative
- Ability to work accurately under pressure, adhering to deadlines and service standards
- Ability to maintain a flexible approach at all times
- Excellent knowledge of CDM Regulations
- JCT Contract experience including managing variations, payments, liquated damages and other key contract milestones
- Ideally RICS qualified



The role involves:

- To demonstrate a high level of technical quality and service delivery
- To provide exceptional customer service at all times
- To participate positively and constructively as a team member, sharing knowledge and providing feedback and suggestions
- To communicate effectively and proactively with all relevant parties by the most effective and expeditious means
- To work closely with the other team members to ensure service is delivered to the highest possible standard
- To promote and support the TCF principles and RICS ethics
- To ensure adherence to contractual / Client SLA's and KPI's

The Package:

- Competitive salary
- Enhanced contributory pension
- Performance related bonus
- Flexible benefits
- Enhanced family leave
- Electric car scheme
- Voluntary benefits schemes
- Birthday holiday
- Share purchase scheme with interest free loans

Hours of work:

Standard working week is 35 hours, Monday to Friday with flexibility to work from home/office.

Closing Date for Applications:

Close of business on Friday 12th December 2025.

Contact details:

If you would like further information about this vacancy or wish to apply, please email recruitment@questgates.co.uk by the closing date.