

QG Law Careers and Vacancies

JOB TITLE: Associate/Senior Associate – Indemnity Team

DIVISION: Legal Services - QGLaw Limited

OFFICE: Remote

We are seeking a qualified Solicitor or FILEX with civil litigation rights to join our team at QGLaw.

The successful candidate will manage a caseload of policy coverage instruction (motor), provide strategic advice on recovery options, draft and issue court documents, and represent clients in civil proceeding, including enforcement action. Strong knowledge of the CPR, enforcement remedies, and court processes is essential, alongside excellent communication skills and the ability to work autonomously within a fast-paced environment.

To be successful in the role you will need to demonstrate a commitment to innovation and a determination to provide a market leading service and product on behalf of QGLaw, a QuestGates Company.

Key Skills:

- Strong technical knowledge of RTA Indemnity claims, including policy interpretation, Article 75, insured / uninsured disputes, and coverage issues
- In-depth understanding of the Road Traffic Act, MIB Agreements, and insurer obligations
- Ability to assess indemnity exposure, reserve accurately, and provide clear strategic advice on prospects and quantum
- Experience of working closely with insurers, brokers, and internal stakeholders on complex indemnity issues
- Knowledge of enforcement related claims and principles
- Excellent communication skills, both oral and written
- Good degree of IT competency and literacy
- Demonstrate personal and professional integrity and lead by example
- Ability to work and contribute positively as part of a team and in isolation
- Ability to work accurately under pressure, adhering to deadlines and service standards
- Must be either a qualified Solicitor or FILEX with litigation rights

The role involves:

- To demonstrate a high level of technical quality and service delivery.
- To provide exceptional customer service at all times
- To participate positively and constructively as a team member, sharing knowledge and providing feedback and suggestions
- To communicate effectively and proactively with all relevant parties by the most effective and expeditious means, prioritising the use of telephone contact, ensuring that claims are proactively managed.
- To work closely with the other Managers to ensure service is delivered to the highest possible standard
- To ensure adherence to contractual/Client SLA's and KPI's
- To be accountable for the satisfactory resolution of any issues

The Package:

- Competitive salary
- Enhanced contributory pension
- Performance related bonus
- Flexible benefits
- Enhanced family leave
- Electric car scheme
- Voluntary benefits schemes
- Birthday holiday
- Share purchase scheme with interest free loans

Hours of work:

Standard working week is 35 hours, Monday to Friday.

Closing Date for Applications:

Close of business on Friday 8th May 2026.



Contact details:

If you would like further information about this vacancy or wish to apply, please email recruitment@questgates.co.uk by the closing date.